



iSucceed Volunteer

Role Description:

The iSucceed Volunteer welcomes iHuman youth into our building and supports our Front-Line staff to create and maintain a welcoming, safe, non-judgemental, and fun environment in the iSucceed space. Engages with youth and helps them to navigate front-line supports, resources, spaces, and activities. This position is in-person and requires either a weekly or by-weekly, ongoing commitment.

Main Responsibilities:

- Welcomes iHuman youth to iHuman and iSucceed space.
- Builds trusting relationships with iHuman youth in a positive and meaningful manner that contributes to their wellbeing.
- Engages with and meets iHuman youth where they are at emotionally, intellectually, and psychologically.
- Assists iSucceed staff to hand out basic needs: food, beverages, clothing, hygiene supplies, and related resources.
- Assists iSucceed staff with preparations for area programs that may include art-based activities, games, and art projects.
- Assists iSucceed staff with operational tasks such as area organization and cleaning of the space.
- Other general tasks and assistance to projects assigned by iSucceed Navigators.

Skills/Qualifications:

- Experience and/or education in Social Work, Human Services, Youth Work, and Community Work is an asset.
- Adaptability to engage with and attend to the needs of diverse iHuman youth of varying life experiences.
- Understanding of trauma-informed practices and systemic challenges facing vulnerable and marginalized youth.
- Experience working with vulnerable and marginalized youth (12-24) is preferred.
- Flexibility to engage in both open and structured programming.
- Commitment of 6 months on either a weekly or biweekly basis with option to extend.
- First Aid, Mental Health First Aid training is an asset.
- Customer Service experience is an asset.